

# MANAGING STUDENTS IN CRISIS SITUATIONS

To RSVP, Visit <http://cet.usc.edu/rsvp>

Wednesday, **November 2, 2011**

SOS B-40

12:00pm - 1:00pm

**Lunch will be provided**

Ever wonder what to do with a student who comes to your office in tears? Reveals details of personal problems? Is disruptive or stops attending class? In this roundtable discussion we will address common problems and possible solutions for managing students in crisis situations that interfere with their coursework and your class.

The transition to young adulthood can be challenging, and sometimes students' personal difficulties directly affect their coursework. Faculty members, advisors, and TAs often have regular contact with students and can be the first people to observe a student who is struggling both academically and personally. Likewise, students might feel comfortable confiding in their instructors, advisors, and TAs when difficult situations arise. Many of us might feel unequipped to know how best to address students facing significant difficulties.

In this seminar, Center for Excellence in Teaching Faculty Fellows and representatives from Student Affairs and the Counseling Center will talk about how to handle these challenges both within the context of class assignments and beyond, making use of the many campus resources already in place. While it is not the role of instructors or advisors to take on a therapeutic role, we can direct students to seek assistance when appropriate, and work with them on how to complete their schoolwork.

*Managing Students in Crisis Situations* will enable you to:

- Identify students at risk and learn how to refer them to appropriate campus services;
- Recognize the difference between students' excuses and genuine emergencies;
- Create viable work plans with students in crisis situations;
- Decide when to suggest that a student drop a class or take a leave of absence;
- Discuss how to handle other specific situations you have encountered



Presented by

**Beth Kebschull**, Social Worker, USC Counseling Services

**Lynette Merriman**, Senior Associate Dean for Student Affairs

**Karen Sternheimer**, Associate Professor (teaching) of Sociology, CET Faculty Fellow

**Kathy Sullivan**, Associate Professor of Clinical Physical Therapy, CET Faculty Fellow



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