

USC Leonard Davis School of Gerontology

Job Posting: Silverado Senior Living May 5, 2006

Job Position: Family Ambassador/MSW

Department: Sales and Marketing

Location: Silverado Senior Living-Sierra Vista, CA, Azusa, CA

Summary of Duties and Responsibilities:

Silverado Senior Living is presently seeking a Family Ambassador for our assisted living community.

In this position you will interpret Silverado programs and services to prospective residents, clients and their families from first call through initiation of service. This may include permanent placement in Silverado community, short term (respite) stay day service, comprehensive assessment, care management services and/or home care services with the goal of helping all families and if needed referral parties.

You will also assist with internal customer service training program and surveys.

As an MSW you will perform psychosocial assessments, including the assessment of social and emotional factors related to the patient's condition and patient/family reaction to it, provides individual and family counseling and support and group counseling provides assistance to staff and patient/family in ascertaining third party and financial resources and planning for financial coverage for services, provide care planning and evaluation and revision as appropriate to changing patient/family needs, and provide information and access to additional community resources as needed.

Qualifications:

Ideal Candidate will have two to three years experience and/or training, or equivalent combination of education and experience. Knowledge and experience working with individuals with: Alzheimer's disease, Parkinson's, and Dementia, and their families highly desirable. Professional or volunteer related experience with Alzheimer's service groups helpful. Database management experience preferred.

Contact:

We offer competitive compensation and benefits including medical, dental, vacation time, and 401(k).

Evelyn Rosado
27123 Calle Arroyo
San Juan Capistrano
CA 92675

Tel: (888) 328-5400 x159
Fax: (949) 240-7707
Email: erosado@silveradosenior.com

Link to the position:

http://www.healthcaresource.com/silverado/index.cfm?fuseaction=search.jobDetails&template=dsp_job_details.cfm&cJobId=526380